

NOTICE OF MEETING

Meeting: CORPORATE OVERVIEW AND SCRUTINY PANEL

Date and Time: THURSDAY, 16 MARCH 2017, AT 9.30 AM*

Place: COMMITTEE ROOM 1, APPLETREE COURT,
LYNDHURST

Telephone enquiries to: Lyndhurst (023) 8028 5000
023 8028 5588 - ask for Andy Rogers
Email: andy.rogers@nfdc.gov.uk

PUBLIC PARTICIPATION:

*Members of the public may speak in accordance with the Council's public participation scheme:

- (a) immediately before the meeting starts, on items within the Panel's terms of reference which are not on the public agenda; and/or
 - (b) on individual items on the public agenda, when the Chairman calls that item.
- Speeches may not exceed three minutes. Anyone wishing to speak should contact the name and number shown above.

Bob Jackson
Chief Executive

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This Agenda is also available on audio tape, in Braille, large print and digital format

AGENDA

Apologies

1. MINUTES

To confirm the minutes of the meeting held on 19 January 2017 as a correct record.

2. DECLARATIONS OF INTEREST

To note any declarations of interest made by members in connection with an agenda item. The nature of the interest must also be specified.

Members are asked to discuss any possible interests with Democratic Services prior to the meeting.

3. PUBLIC PARTICIPATION

To note any issues raised during the public participation period.

4. RESIDENTIAL AND COMMUNITY CARE IN THE NEW FOREST (Pages 1 - 4)

To note a report on the significance of the Care Sector in the New Forest district, the constraints it faces and assess where NFDC can provide practical assistance and support.

5. CUSTOMER SERVICES REVIEW - INTERIM REPORT (Pages 5 - 8)

To receive an interim report on the review of Customer Services.

6. KEY ACTIONS AND SERVICE REVIEW PROGRAMME UPDATE (Pages 9 - 12)

To note the progress on the key actions and Service reviews under the remit of this Panel.

7. HOUSING WHITE PAPER (Pages 13 - 20)

To note the implications of the Housing White Paper and offer comments to the Portfolio Holders to inform their response to the Consultation.

8. WORK PROGRAMME (Pages 21 - 22)

(a) To consider the Panel's future Work Programme, including any reviews of previous work undertaken; and

(b) To receive any updates on Task and Finish Group work.

9. PORTFOLIO HOLDERS' UPDATES

An opportunity for the Portfolio Holders to provide an update to the Panel on any issues.

10. ANY OTHER ITEMS WHICH THE CHAIRMAN DECIDES ARE URGENT

To: **Councillors:**

M R Harris (Chairman)
Mrs A M Rostand (Vice-Chairman)
A R Alvey
W G Andrews
M J Kendal

Councillors:

Mrs A E McEvoy
A D O'Sullivan
M A Steele
D B Tipp
C A Wise